



2021 Hoteliers Guide

Panic Button Legislation

Relay turns a requirement into an operational advantage

Panic Button state mandates are requiring that hotels provide panic buttons for worker safety. While this may seem like another line item expense, it doesn't have to be.

Relay has combined the use of a panic button with two-way communication, so you can get the best of both worlds in one device – saving you time, stress, and money.

Relay is more cost effective



DURABILITY

Silicone, soft-touch body is waterproof and ultra-durable.



ASSET PROTECTION

GPS tracking reduces the need to replace lost or stolen radios.



FLEXIBLE

There's no need to buy everyone a device. Outfit your team with what works; use Relay+, the Relay smartphone app or the web-based dashboard. Everyone can still be part of the conversation.



INSTANT SETUP

Easy install and configuration through our online dashboard. No extra installation charges, setup fees or maintenance plans.



EXCLUSIVE FEATURES

Unlimited nationwide range with 4G LTE cellular data, broadcast messaging, GPS tracking, geofencing, unlimited channels and more.



ADVANCED FEATURES

Panic button, indoor location tracking, custom workflows, integrations and calling.



The cost of one cell phone is ten Relay devices, the savings are huge.

- Francisco Volquez, Director of Food & Nutrition, Sodexo



Illinois

Bill name

Hotel and Casino Employee Safety Act

Bill number

[SB0075 Article 5](#)

Status

Passed



Three things you need to know

1. Hotels and casinos must equip an employee, who is assigned to work in a guest room or restroom alone, with a panic button or notification device.
2. The employee may use the panic button or notification device to summon help if the employee reasonably believes that an ongoing crime, sexual harassment, sexual assault, or other emergency is occurring in the employee's presence
3. The panic button or notification device shall be provided by the hotel at no cost to the employee.

Deadline to comply

March 1, 2020



Massachusetts

Bill name

Safer Hotels for Workers Act

Bill number[Bill H.1657](#)**Status**

In committee



Three things you need to know

1. Hotels with 25 rooms or more must provide an employee, who is assigned to work in a guest room or in any enclosed area under circumstances alone, with a panic button.
2. Employers must also develop and maintain training and educational programs to ensure employees understand how to use panic buttons when appropriate.
3. Hotels must communicate with guests, through notices and signage, about the panic-button policy and rights of hotel employees.

Deadline to comply

One year after eventual passage



New Jersey

Bill name

The "Panic Button Law"

Bill number

[S2986/A4439](#)

Status

Passed



Three things you need to know

1. Hotels with 100 rooms or more must provide panic buttons to each employee who works alone, at no cost to the employee.
2. In addition to using the panic button in appropriate situations, employees may also stop working, leave the immediate area, and wait for help.
3. Hotels must communicate with guests, through notices and signage, about the panic-button policy and rights of hotel employees.

Deadline to comply
Effective immediately



Washington

Bill name

Preventing the sexual harassment and sexual assault of certain isolated workers

Bill number

[SB 5258](#)

Status

Passed



Three things you need to know

1. Every hotel must provide a panic button to each employee.
2. This covers all hospitality employers statewide, expanding on an existing, similar Seattle-only law.
3. Hotels must also create, adopt, and maintain sexual harassment training to all staff, from supervisors to employees.

Deadline to comply

January 1, 2021

Local mandates

As the road to post-pandemic recovery begins in earnest for the hotel industry in 2021, the legislative and regulatory environment regarding panic-button technology – and especially in the hospitality industry – is poised to heat up.

Most of the panic-button-related conversation happening in hundreds of counties, cities, and towns around the country in 2020 had more to do with public school safety or emergency protocol for municipal operations, but we expect to see the value of panic-button technology continue to enter the private-sector realm as tourism, travel, and leisure begin to bounce back.

Locality	State	Overview	Learn more
Santa Monica	California	All hotels must provide a personal security device to each hotel worker assigned to work in a guest room or restroom facility where other hotel employees are not present in the guest room or restroom facility.	More information
Long Beach	California	All hotels must provide workers who clean guest rooms with panic buttons	More information
Oakland	California	Hotel employers with fifty or more guest rooms must provide a panic button to all employees assigned to work in a guest room or bathroom alone.	More information
Sacramento	California	Hotel and motel operators must provide employees with a panic button, which can be used to call for help if the employee reasonably believes that there is present danger of sexual harassment.	More information
Miami Beach	Florida	Hotel and hostel employers must provide a safety button or notification device.	More information
Chicago	Illinois	All hotels must equip employees who are assigned to clean, inspect, inventory, and/or restock supplies in a guest room or restroom alone with a panic button or notification device.	More information
Seattle	Washington	Employers of a hotel or motel of 60 or more rooms must provide panic buttons to employees who are assigned to work in a guest's room or to make deliveries to a guest's room.	More information

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money.
We'll save
you both.**

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